

Our Office Financial Policy

We feel that our patients would like to know our office financial policy. So we have put this in writing to avoid any misunderstandings. This is a standardized policy applying to all patients old and new, with or without dental insurance.

If professional services are rendered, the parent or legal guardian is responsible for their child's payment. Full payment is expected at the time services are rendered unless other arrangements are made with personnel at the front desk before work is begun.

Dental benefit plans may cover only part of your child's dental treatment. You are responsible for all services rendered, regardless if you have dental benefits or not. We will bill your insurance as a courtesy to you.

We don't routinely send monthly statements unless specifically arranged in accordance with the payment method outlined below.

Financial Arrangement Methods

1. Cash, check or money order.
2. MasterCard, Visa, American Express and Discover--we accept credit cards as payment for dentistry as your limit allows.
3. CareCredit--a separate line of credit to cover your family's dental needs. Approval takes less than 30 minutes.
4. Dental services, which cannot be paid for at the time they are rendered must be financed. Balances that are financed are subject to an interest charge. All unpaid balance over 30 days is subject to 1.5% per month (18% per year) interest charge.

Despite careful and thorough diagnosis and treatment planning, exact estimates when dealing with human tissues are impossible. We will do our best to keep you informed of any changes.

We realize that our patients' and their parents' time is valuable. By arriving promptly for your appointment ensures that we can complete your child's scheduled dental work in the time allotted. If you are unable to keep your appointment, a 24-hour courtesy call to cancel and reschedule the appointment is appreciated. If you fail the appointment or cancel with less than 24 hours notice, a **fee of \$80** will be charged to your account. No charge will be made for canceling the appointment prior to 24 hours.

Open communication is the best way to avoid misunderstandings and problems. We will do our part by keeping you informed to the best of our ability. You do your part by asking questions, if any come up.

Signature: _____ Date: _____